

Certification Title	Competency	Learning Model(s)	Assignments	Estimated Completion Time
Become Customer Obsessed	Customer Service	Teacher-Directed, Self-Directed	3	2 - 2.5 hours
Get to Know Your Skills	Portfolio Development	Teacher-Directed, Self-Directed	3	2 - 2.5 hours
Go From Zero To Hero In Project Management	Project Management, Event Management, Group Dynamics	Teacher-Directed, Self-Directed	4	2.5 - 3 hours
Human-Centred Conflict Resolution	Conflict Resolution	Teacher-Directed, Self-Directed	3	2 - 2.5 hours
Infection Prevention & Control	Infection Control	Teacher-Directed, Self-Directed	3	1.5 – 2 hours
Innovation, Creativity and Entrepreneurship	Sector-Partnered Experience (SPE) ICE	Teacher-Directed, Self-Directed, Instructor-Directed	4	6 hours
Leadership and You	Leadership Skills	Teacher-Directed, Self-Directed	3	2.5 - 3 hours
Mastering Mental Health & Stress Management	Stress Management Techniques, Mental Health Awareness	Teacher-Directed, Self-Directed	3	3 – 3.5 hours
Safety Awareness & Injury Identification	First Aid Awareness	Self-Directed, Instructor-Directed	7	4 - 5 hours
Standard First Aid and level C CPR with AED	Standard First Aid, CPR Level C with AED	Instructor-Directed, Live Delivery	7	16 hours

Estimated completion time:

All times attached to online certifications and assignment completion are **approximate** as each student's learning level and processing speed may be different. Times given are meant for general planning purposes. Assignments are created so that students independently enter answers. Completion times may be affected by the student's ability to keyboard with reasonable speed.